



when reliability is critical™

**Limited Warranty Policy  
Document Number 811684  
3/24/2014**

CTI Electronics Corporation offers a Limited 12 Month Warranty on all products. This Limited Warranty is in effect for a period of 12 months after the date of original shipment of the product.

CTI Electronics Corporation offers a Limited 90 Day Warranty on all products returned for repair which are outside of the original warranty period. If the product is repairable, this Limited Warranty is in effect for a period of 90 days after the date of return shipment of the product.

**Items Covered by Warranty:**

Any product failure due to defects in manufacture by CTI Electronics Corporation is covered by this warranty.

**Items Excluded from Coverage by Warranty:**

This warranty excludes product failures resulting from accident, product abuse, improper installation and/or use, or physical damage.

This warranty excludes products which are returned to CTI Electronics Corporation under an RMA which have become damaged in transit.

This warranty excludes products which are returned to CTI Electronics Corporation under an RMA which have become damaged due to improper packaging. Failure to protect product with anti-static packaging will void warranty.

CTI Electronics Corporation shall not be liable for any injury, loss or damage, direct or consequential arising from the use or application of any product.

CTI Electronics Corporation, at its sole discretion, will make the determination whether product replacement or repair is the best remedy for all warranty claims.

**All CTI Electronics Corporation products contain static sensitive devices.  
Use appropriate static precautions when handling and repackaging any product(s) for  
return.**

**[RMA FORM Packing Instructions](#)**

Please refer to CTI Document 811681 for details on CTI Electronics Corporation [Repair and Return Policy](#).

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